

Centanex Limited aims to provide the highest quality products and services to its customers, on time and within scope.

Centanex Ltd operates a Quality Management System that conforms to the requirements of the international standard ISO 9001:2015. The objective of the Quality Management System is to provide a framework for the delivery of high quality products and services to clients.

The Management Team is committed to:

1. Complying with the requirements of the Quality Management System
2. Continually improving the effectiveness of the Quality Management System
3. Enhancing customer satisfaction

Senior management has continuing commitment to:

1. Ensuring that customer needs and expectations are established and fulfilled, with the aim of achieving satisfaction and compliance for our interested parties;
2. Communicating the importance of meeting the needs and applicable legal requirements of our customers and interested parties;
3. Communicating the principles and requirements of the Quality Management System to all employees, and ensuring those principles and requirements are understood;
4. Establishing the Quality Policy and the Quality Objectives;
5. Conducting periodic management reviews of progress against the established Quality Objectives and the effectiveness of the Quality Management System;
6. Ensuring the availability of resources

All personnel understand the requirements of this Quality Policy and are committed to abiding by the contents of the Quality Management System.

In addition to all UK and EU commercial legislation and regulations, Centanex Ltd complies with all legislation and regulations specifically related to its business activities.

Centanex Ltd constantly monitors its quality performance and implements improvements as and when appropriate.

This Quality Policy is reviewed at regular intervals in order to ensure its continuing suitability.



**Andrew Spurr
Company Director
Centanex Limited**

Dated: 2nd January 2018